

CONTACT

For further information or if you have any questions please do not hesitate to contact our Customer Relations department:



Jesper Hoffmann
Head of Customer Relations
Phone: 20 44 60 46



Simon Karkov Skals
Customer Relations Manager
Phone: 63 25 66 25

customer@danpilot.dk



DanPilot



Products & Pricing 2025

Updated Jan 1st 2025

Port Pilotage

YOUR TIME, YOUR SAFETY – OUR COMMITMENT

PREAMBLE

At DanPilot, our aim is to ensure an optimal pilotage operation for our customers, adhering to the expectations of all parties involved with regards to time, safety and reliability.

As of January 1st 2025, the applicable rates for port pilotage services covering Danish ports are adjusted, and our products are amended to reflect the requirements of our customers and the shipping industry for fixed pricing and dependable service.

Please carefully study below information for details on our pricing structure.

RATE STRUCTURE

The applicable rate charged for a given port pilotage is calculated based on the following elements:

Basic fee

The Basic Fee is dependent on the firm notice given, whether pilotage is compulsory or not, and on the nature of the operation. The Basic Fee includes necessary cost for screening for adherence to governing sanctions and regulations implemented by the relevant Authorities.

Vessel fee

Vessel Fee is calculated based on the dimensions of the vessel, whether pilotage is compulsory or not, and the draft during pilotage.

Pilotage fee

Pilotage Fee is calculated based on the dimensions of the vessel, whether pilotage is compulsory or not, draft during pilotage and route piloted.



Travelling expenses

A 7% charge levied on the above elements, covering the expenses and time associated with the transport of the pilot to/from the vessel.




ORDERING PILOTAGE

When calculating the rate of the pilotage service provided, below types of orders are considered:

PILOTAGE INTO PORT: (Non compulsory pilotage / Compulsory pilotage)

Standard order	<input type="checkbox"/> Standard order rate is applied (Basic Fee kr. 8.313 / 6.611)	 Min 24 hrs
Priority order	<input type="checkbox"/> Priority Fee is applied to Standard pilotage (Priority Fee DKK 6.000,-)	 Less than 24 hrs

PILOTAGE FROM, OR WITHIN PORT: (Non compulsory pilotage / Compulsory pilotage)

Early order	<input type="checkbox"/> Early order rate is applied (Basic Fee kr. 7.813 / 6.111)	 Min 7 hrs firm notice
Standard order	<input type="checkbox"/> Standard order rate is applied (Basic Fee kr. 8.313 / 6.611)	 Min 4 hrs firm notice
Priority order	<input type="checkbox"/> Priority Fee is applied to Standard pilotage (Priority Fee DKK 6.000)	 Less than 4 hours

PRIORITY FEE

As of March 1st 2022, any port pilotage service ordered with less than the minimum notice as governed by Danish law (24 hours for pilotage TO port, 4 hours for pilotage FROM port) will be subject to a Priority Fee (DKK 6.000) which is added to the invoice for the pilotage.

Ordering pilotage TO port

If >24 hours between time of order and requested pilot boarding time	<input type="checkbox"/> No Priority Fee
If <24 hours between time of order and requested pilot boarding time	<input type="checkbox"/> Priority Fee applied (DKK 6.000)

Ordering pilotage FROM or WITHIN port

If >4 hours between time of order and requested pilot boarding time	<input type="checkbox"/> No Priority Fee
If <4 hours between time of order and requested pilot boarding time	<input type="checkbox"/> Priority Fee applied (DKK 6.000)

NIGHT TIME PILOTAGE FEE

For pilotage to/from small ports* outside of normal working hours, a fee of 100% of the total cost of pilotage is applied. Normal working hours are 05:00 hrs - 23:00 hrs. Consequently, an additional fee is imposed based on any activity outside of normal working hours.

Pilotage commenced between 05:00 hrs and 23:00 hrs

No Night Time Pilotage Fee

Pilotage commenced between 23:00 hrs and 05:00 hrs

Night Time Pilotage Fee is applied (+100% of total cost of pilotage)

*"Small ports" defined according to Danish Pilotage Act §3, article 12.

CHANGE OF COMMENCED PILOTAGE

Change of pilotage end location after commencement of pilotage is subject to a Change Fee of DKK 6.000,- which is added to the invoice for the pilotage.

TWO PILOTS REQUIRED

A pilotage for which two pilots is required for a safe operation is subject to a Fee of 50% of the total cost of the port pilotage cost.

WAITING TIME

Waiting time is added to the invoice in the event that a pilotage is not commenced within 30 minutes of the accepted ETA/ETD, or in the event that the pilotage is halted due to weather, provisioning, bunkering, machinery repairs or any other reason not due to the pilotage operation or the navigation of the Vessel, and the pilot remains onboard.

Waiting time

Per commenced hour

DKK 2.250

CANCELLATION

In the event that an order is cancelled, or pilotage must be aborted for any reason not to the fault of the pilot:

Pilotage TO port:

If >8 hours between time of cancelling and ETA

No charge

If <8 hours between time of cancelling and ETA

Cancellation Fee (DKK 6.000)

If cancelled after ETA or if the pilotage has been commenced

Pilotage is charged at full price

Pilotage FROM port or SHIFTING:

If >4 hours between time of cancelling and ETD

No charge

If <4 hours between time of cancelling and ETD

Cancellation Fee (DKK 6.000)

If cancelled after ETD or if pilotage/shifting has been commenced

Pilotage is charged at full price

*Pilotage is deemed having commenced when pilot sets first foot on vessel, pilot ladder or pilot boat whichever occurs first.

LATE ARRIVAL DISCOUNT

In the event that the pilot commences* the pilotage later than the accepted ETD in accordance with the official notice requirements by more than 4 hours, and the delay is not caused by faults/errors or omissions by the customer/vessel/agent or their servants, or in the event of force majeure, DanPilot will subtract a Late Arrival Discount on the rate of the pilotage.

25 % discount on the rate of the pilotage is deducted.

**YOUR TIME, YOUR SAFETY
– OUR COMMITMENT**



DanPilot

* Pilotage is deemed having commenced when pilot sets first foot on vessel or pilot ladder